



PRO ENGINEERING
Excellent Service!

Innovative escalator and elevator systems

ALL YOU NEED TO KNOW

BROCHURE WHAT'S INSIDE?

- ✓ Monitoring system
- ✓ Controllers
- ✓ Our guarantees

24/7 breakdown service

Read it all in this brochure!



CONTROLLERS

Controllers, 24/7 service,
overview, guarantees

MONITORING

Monitoring system,
functionalities, how do we start?

IN THIS BROCHURE

From maintenance and our 24/7 breakdown service to modernization and delivery of parts. We are specialists with excellent service in the field of escalator and elevator technology. But how does it actually work? What does our maintenance plan consist of? And how can we start? In this brochure you will find the answers:

Page 1: Controllers

Page 2: Monitoring system

Page 3: Our guarantees

Page 4: How can we start?



MORE INFORMATION?

WWW.PRO-ENGINEERING.NL

CONTROLLERS

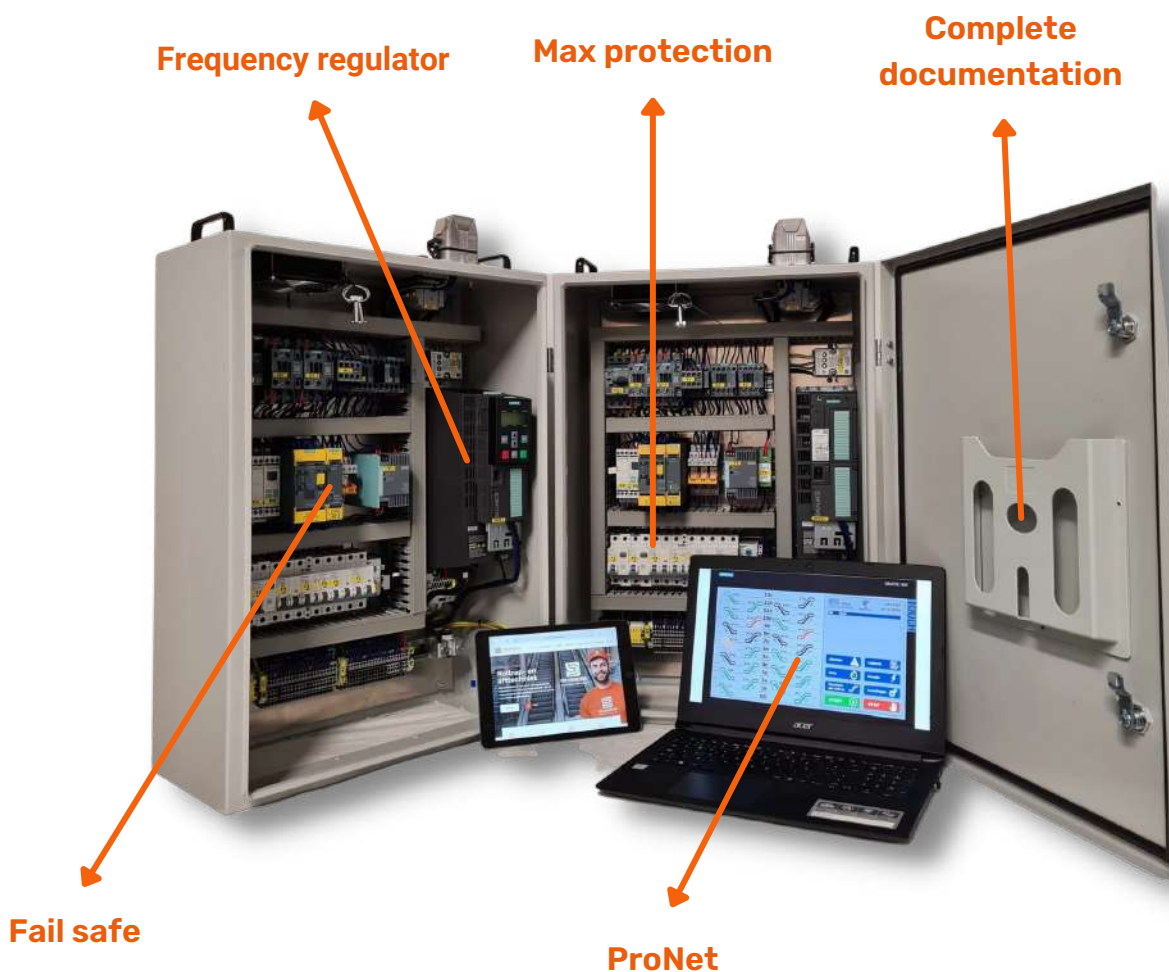
CONTROLLERS FOR ESCALATORS AND ELEVATORS

We design, draw, manufacture and program control cabinets for escalators and elevators and put them into operation. From simple control boxes to advanced controls.

Controllers

For any malfunction or maintenance of escalators or elevators, regardless of brand, you can contact Pro Engineering. Electrical faults and defects are localized by us and resolved quickly.

Need parts urgently? No problem, Pro Engineering supplies parts for escalators and elevators within 24 hours or directly via an urgent delivery. That's service.



ESCALATOR MONITORING

24/7 MONITORING AND INCIDENT FOLLOW-UP



SYSTEM FUNCTIONS

ProNet has been developed to inform the customer that maintenance is required in accordance with factory instructions, so that an appointment can be scheduled in time, making unplanned visits a thing of the past.

ProNet provides a clear overview and status of all connected installations on the platform. The platform runs on various servers that are monitored 24/7 and have an uptime of 99.9%.

- Continuous monitoring means that a malfunction and / or failure will appear in the malfunction overview within a few seconds.
- The customer can be informed about the downtime and can get notified that an engineer is on the way.
- Pronet shows the name and location of the defective part, which reduces the time that the installation is down to a minimum.
- "Start Maintenance" will be displayed throughout the duration of the maintenance, so that the customer / client knows when and why the installation is in field service.
- Follow-up (PLC) only when all safety points have been checked (Safetyline).
- The logbook can also be used to view the history of maintenance and malfunctions.

Installations can be classified per customer, manufacturer, model, etc., so that everything is clearly visible to the customer and service is raised to a new level. Downtime is limited to a minimum. In the event of a storage failure, various actions are immediately taken automatically, such as informing a work planner, the customer or service engineer on duty.



OUR GUARANTEES



Certified engineers

Our team consists of highly skilled and certified engineers with expert knowledge on maintenance, repairs, modernization and spare parts of control system and monitoring system for all brands of escalators and elevators.



24/7 service

The Pro Engineering Service Department is available 24 hours a day, 7 days a week to deal with any problems and to keep downtime to a minimum.



Product guarantee

24-month manufacturer's warranty on the products and parts supplied by us.



Lift Institute certified

Control system and monitoring system for all brands of escalators and ramps officially certified to the latest standard EN 115-1: 2017.



NEN certified

NEN-EN 115-1 is applicable for new escalators and moving walks (pallet or belt type) as defined in Clause 3.

WE ARE TRUSTED BY

OTIS NEN

Orona

thyssenkrupp

Schindler

- ✓ 24/7 error service
- ✓ Lift Institute certified
- ✓ Trusted by OEM's

Let's do it the Pro way!

Our promise, your guarantee

LIFTINSTITUUT ★★★★★

WHAT NOW?

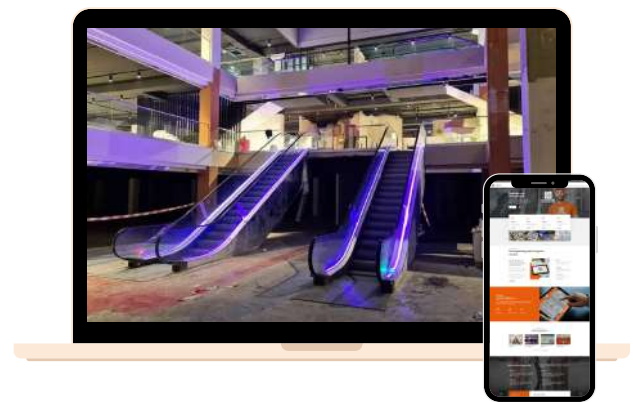
PRO-ENGINEERING.NL/CONTACT

We would like to thank you for the confidence you have had in Pro Engineering so far.

We will do everything to provide you as a customer with the best possible service. We hope that some of your questions have now been answered.

Do you want to receive a quotation? You can apply for one here: www.pro-engineering.nl/price-quote. Our colleagues from sales will then contact you to help you further.

**Our customers are our raison d'être.
Providing excellent service is our driving force.**



Finally, do you have any questions or would you like more information? Then contact your personal advisor or go to www.pro-engineering.nl/contact.

We are looking forward to welcoming you to Pro Engineering!

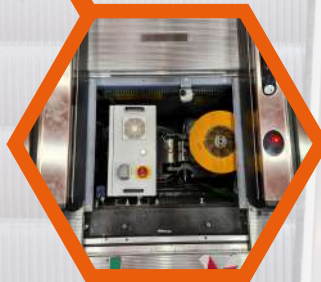


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Pro Engineering B.V.



PRO ENGINEERING
Excellent Service!



MORE INFORMATION?

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